

INVESTOR COMPLAINTS DATA UPDATE: DEPOSITORY PARTICIPANT

Data for the Month Ending: February 2025

| S. No | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** | | Average Resolution time^ (in days) |
|--------------------|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand Total | | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of Monthly Disposal of Complaints:

| S. No. | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|--------|--------------|-------------------------------------|----------|-----------|-----------|
| 1 | April, 2024 | 0 | 0 | 0 | 0 |
| 2 | May, 2024 | 0 | 1 | 1 | 0 |
| 3 | June, 2024 | 0 | 0 | 0 | 0 |
| 4 | July, 2024 | 0 | 1 | 0 | 1 |
| 5 | August, 2024 | 1 | 0 | 0 | 1 |

CIN : U67110WB1989PLC046799

Corporate Office : 10, Wood Street, 3rd Floor, Kolkata - 700 016. Ph. +91-33 4009 9999, Fax : +91-33 4009 9957

Email : stock@vckgroup.org, website : www.vckgroup.com

Mumbai Office : 412, Maker Bhavan No. 3, 21 New Marine Lines, Mumbai - 400 020, Near Income Tax Office Churchgate Above Balwas Restaurant, Ph. : +91-22 6632 5727 / 5728 / 5729, Fax : +91-22 6632 5737

Registered Office : 16, India Exchange Place, 1st Floor, Room No. 19, Kolkata - 700 001, Ph. : +91-33 2231 1038 / 39

| | | | | | |
|--------------------|-----------------|----------|----------|----------|----------|
| 6 | September, 2024 | 1 | 0 | 1 | 0 |
| 7 | October, 2024 | 0 | 0 | 0 | 0 |
| 8 | November, 2024 | 0 | 0 | 0 | 0 |
| 9 | December, 2024 | 0 | 0 | 0 | 0 |
| 10 | January, 2025 | 0 | 0 | 0 | 0 |
| Grand Total | | 1 | 0 | 1 | 0 |

* Should include complaints of previous months resolved in the current month, if any.

** Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of Annual Disposal of Complaints

| S. No. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------------------|---------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2018-19 | 0 | 0 | 0 | 0 |
| 2 | 2019-20 | 0 | 0 | 0 | 0 |
| 3 | 2020-21 | 0 | 0 | 0 | 0 |
| 4 | 2021-22 | 0 | 0 | 0 | 0 |
| 5 | 2022-23 | 0 | 0 | 0 | 0 |
| 6 | 2023-24 | 0 | 0 | 1 | 0 |
| Grand Total | | 0 | 0 | 1 | 0 |